



Product Overview

Description

Desktop Mail Center™ (DMC) is an easy-to-use, browser-based desktop shipping system that provides accurate information on an entire company's shipping activity. Because DMC resides on a company's server, it provides convenient, company-wide access.

DMC eliminates costly shipping errors by generating a one-dimensional (1-D) barcode "ship requisition" that escorts the item to the shipping point. It can produce a carrier-approved shipping label ready for shipping which is then sent to the mailroom where it is processed using the iMCM. DMC provides accounting and chargeback information by sender. Desktop Mail Center can CASS certify each address to ensure that it is a deliverable address. This address verification can save companies thousands of dollars in improper address correction fees.

From the desktop, a user selects standard envelope, carrier envelope or package, enters an estimated weight or the weight is provided by an optional weighing platform, and then chooses the shipping address. DMC allows users to compare rates, verify the delivery address, select a preferred carrier and select an account for the appropriate chargeback. DMC generates a "Ship Requisition" or a carrier-approved shipping label that is printed and affixed to the item to be shipped. The item may then be sent to the company's mail center for processing. DMC eliminates costly errors by correcting the delivery addresses and providing complete control and monitoring of the company's entire shipping process, based on the company's best practices for shipping activity.



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Features

- Browser-based system makes for ease of deployment – no desktop software to install
- Easy-to-use, desktop interface provides accurate shipping information for the iMCM
- “Calendar like” shipping screen showing the ship and delivery dates
- Automatically charges back to the assigned department
- “Best Way” option permits users to quickly view “best way/best cost” scenarios
- Customizable data fields for special instructions or additional information
- Generates carrier-approved label ready for shipment, from the iMCM in the mail center
- DMC generates a bar-coded “Ship Requisition” that accompanies the item to be sent to the mailroom for final processing
- Automatically tracks delivery status of a previously sent item
- Easy address book maintenance for additions, deletions, and CASS certification
- DMC supports a full range of import options to “bring” address information from popular sources such as Outlook, Company Directories, etc.
- Reporting feature allows users to view or print items by sender, department, or company
- Creates analysis reports of shipping costs, carrier comparisons, and what-if scenarios
- Intuitive Help menu saves time, allows fast training
- Administrative functions include enterprise-wide control to
 - Create or delete users
 - Assign user privileges
 - Create shipping rules (who can and must use certain carriers)
 - Define chargeback by user logon
 - Configure carrier options and profiles
 - Import “carrier offered” special discounts
 - Create, maintain, and assign departments
 - Maintain overall system configuration options and custom fields



System Requirements

- Microsoft Windows® 2000 Server (or later) with all service packs installed
- SQL 7.0 or SQL2000 Server (with SP3) and Client Tools installed (Standard - typical install with default directories recommended)
- SQL User named 'DMCUSER' setup with db_owner rights on both Master and DMC2 databases
- IIS DMC site setup. Create a folder 'DMC' on root of CD drive and make it shared. The DMC install will place its files there.
- DMC website must have "execute" permission set to "scripts only"
- Desktop software requires Windows 98 (or newer) and Internet Explorer 6.0 (or higher)
- MDAC 2.7 or higher (2.7 will be installed if needed)
- Direct Internet connection required (dial-up connections are not supported) if Internet Tracking is to be used